



PRESS RELEASE

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National Electronic Attachment, Inc. (NEA) Signs Agreement with Delta Dental Plan of Massachusetts to Begin Receiving Electronic Dental Attachments via *FastAttach*™

Atlanta, Georgia – National Electronic Attachment, Inc. (NEA) announced today that they have signed an Agreement with Delta Dental Plan of Massachusetts (DDPMA), Boston, MA. The agreement will allow Delta Dental Plan of Massachusetts to accept dental attachments for electronically submitted claims beginning Fall, 2001. The attachments will be transmitted to NEA's web site from dental providers, using NEA's *FastAttach*™ system.

FastAttach™ enables dental offices to transmit dental attachments (x-rays, perio charts, intra-oral pictures, narratives and EOB's), via the Internet, to NEA's repository where Delta Dental Plan of Massachusetts is able to view them in support of the electronic claim adjudication process. For dental offices, *FastAttach*™ accelerates claim processing and eliminates the need and cost to duplicate and mail x-rays and other necessary attachments.

"We are very excited about offering this new technology to providers, especially to our participating dentists in Massachusetts. This is another way DDPMA is working to reduce administrative complexity and costs for our dentists and clients," said Lynne Davies, Director of Operations. "This is a 'win-win' enhancement for both DDPMA and our dental providers. We anticipate this arrangement will increase DDPMA's electronic claim volume, reduce costs, and increase claim accuracy and turnaround time. The dental providers benefit through streamlined claim submission processing, detailed submission documentation and reductions in their administrative costs."

"We are very glad that DDPMA chose NEA as their vendor for electronic attachments and we look forward to the opportunity to register their providers," stated Thomas Hughes, CEO of NEA.

Delta Dental Plan of Massachusetts provides dental benefits for close to 1.9 million members and has earned a 96% member satisfaction rating by offering customers the plans and services that meet or exceed their benefit needs while providing accurate, timely, and cost effective service levels. Visit www.deltamass.com for additional information.

NEA, the leader in Internet based solutions for the dental industry, offers systems designed to make the process of insurance submissions and processing as easy as possible for the Patient, the Dental Office and the Insurance Payor.

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NEA's *FastAttach*™ enables dental claims attachments to be transmitted, via the Internet, to NEA's repository where insurance companies are able to view the images on NEA's web site, in support of electronic claims. NEA's clients include: Ameritas Life Ins. Corp., Aware Dental Services, BC Life & Health, CIGNA Dental, CompDent, Delta Dental Plan of AR, Delta Dental Plan of CA, Delta Dental Plan of CO, Delta Dental Plan of KY, Delta Dental Plan of MA, Delta Dental Plan of NJ, Delta Dental Plan of TN, Delta Dental Plan of VA, Dental Benefit Providers, Doral Dental USA, Emphesys, Employers Health Ins., Fortis Benefits, Guardian, Harrington Benefit Services, Highmark, HumanaDental, JLT Services Corporation, MetLife, Mutual of Omaha, Oral Health Services, Pennsylvania Blue Shield, Premera Blue Cross, Randmark, Reliance Standard Life, Security Life, Superior Dental Care, TDC, Inc., TDC, Ltd., TRICARE Dental Program, Unicare Health Insurance Company of the Midwest, Unicare Life & Health, United Concordia Companies, Inc., and WellPoint Health Networks. Visit www.Fast-Attach.com for additional information.

NEA's DentalClaim.com allows dental providers to verify patient eligibility and detailed plan benefit information, as well as submit claims and encounters, via the Internet. DentalClaim.com is currently utilized by CIGNA Dental Health, Nevada Pacific Dental, Pacific Union Dental, and SafeGuard Health Enterprises. Visit www.DentalClaim.com for additional information.